

Position: Part Time Dispatcher Salary: \$21.55/hourly after training

Work Days: Saturday/Sunday, Weekday fill in as needed, Holidays, All shifts 24/7

GENERAL STATEMENT OF DUTIES:

1. Receives routine and emergency calls by telephone and determines the appropriate action for call routing, notifications, or dispatch of emergency services.

- 2. Acts as radio dispatcher transmitting messages and interacting with police, fire and EMS by radio.
- 3. Establishes dispatch priorities based upon the nature of the request for services.
- 4. Enters information into Computer Aided Dispatch (CAD) system.
- 5. Maintains confidentiality, as required by department policy.
- 6. Attends training, as needed, to maintain skills and certifications.

MINIMUM QUALIFICATIONS, KNOWLEDGE, SKILL AND ABILITY:

- 1. Computer and data entry skills
- 2. Ability to follow oral and written instructions
- 3. Clear and concise written and oral expression
- 4. Accuracy and attention to details
- 5. Ability to multitask
- 6. Ability to interact with and respond courteously to the public
- 7. Availability to work all shifts on a 24-hour basis, weekend, holidays, and weekday fill in, when necessary
- 8. Ability to successfully pass a background investigation, including criminal history and drug screening

EXPERIENCE AND TRAINING:

1. High school graduate or GED